# **Postsecondary Course Accessibility Guide**



#### How to Use this Guide

#### Step 1: Download and save this fillable Guide Note:

- If you complete this Guide in your browser, your responses will not be saved. Make sure to work from the version on your computer.
- A fillable PDF version of this Guide is available from the Guide's website

## Step 2: Use the Guide to review the accessibility of a course, and refer to the Reference Manual as needed

- In the space provided at the beginning of page 2, enter the name of the course you are reviewing.
- Use the checkboxes to identify how a course already meets accessibility requirements and where accessibility gaps exist. The response options include:
  - Yes: This criterion is met
  - No: This criterion is not met.
  - O Unsure: I'm unsure if this criterion is met
  - o NA: Not Applicable to this course
- If you need clarification on an accessibility criterion, follow the criterion's link the Reference Manual to learn more.
- If you responded 'no' or 'unsure' to any criteria, refer to the Reference Manual to learn how to meet those criteria.

#### **Step 3: Save your responses**

#### Table of Contents

- Section 1: Course Outline
- Section 2: Course Organization and Navigation
- Section 3: Course Materials
- Section 4: Communication Barriers
- Section 5: Physical Learning Spaces

## **Funding**

The Postsecondary Course Accessibility Guide was developed into a peerreviewed online resource with funding from eCampusOntario and the Government of Ontario. The views expressed in this publication are the views of the author(s) and do not necessarily reflect those of the Government of Ontario or the Ontario Online Learning Consortium.







Postsecondary Course	Accessibility Guide for	•

#### **Section 1: Course Outline**

Section 1 criteria are for the individual(s) who create course outlines, learning plans, or syllabi. To learn more about the criteria, follow the links to the Reference Manual.

#### **Instruction and Assessment Formats Used in the Course**

Accessibility Criteria	Yes	No	Unsure	NA
1.1 Does the course outline identify the formats that will be				
used for instruction (e.g., in-person lectures, group	,			
discussions, etc.)?	<b>V</b>			
See Reference Manual: <u>Criteria 1.1</u>				
<b>1.2</b> Does the course outline identify the formats of assessments				
and learning activities (e.g., in-person tests, group projects,	./			
presentations, etc.)?	<b>'</b>			
See Reference Manual: <u>Criteria 1.2</u>				
1.3 Does the course outline identify the technologies that will				
be <b>used for instruction</b> (e.g., learning management system)?	✓			
See Reference Manual: <u>Criteria 1.3</u>				
1.4 Does the course outline identify the technologies that will				
be used for assessments and learning activities (e.g.,	./			
quizzes, etc.)?	<b>'</b>			
See Reference Manual: <u>Criteria 1.4</u>				
1.5 Is the course outline produced in an accessible format				
according to established guidelines?	✓			
See Reference Manual: <u>Criteria 1.5</u>				

#### **Processes and Policies**

Accessibility Criteria	Yes	No	Unsure	NA
<b>1.6</b> Does the course outline link to your institution's <b>processes</b>				
that students need to follow in order to:				
<ul> <li>request accessible formats, or</li> </ul>	✓			
<ul> <li>resolve accommodation-related disputes.</li> </ul>				
See Reference Manual: <u>Criteria 1.6</u>				
1.7 Does the course outline link to your institution's disability-				
related policies for students, regarding:				
<ul> <li>disability-related disruptions to learning,</li> </ul>				
<ul> <li>accommodation policies and procedures, and</li> </ul>	<b>~</b>			
<ul> <li>the development of accommodation plans.</li> </ul>				
See Reference Manual: <u>Criteria 1.7</u>				

## **Section 2: Course Organization and Navigation**

Section 2 accessibility criteria pertain to how students find and interact with course materials and tools in the course site in the learning management system (LMS). To learn more about the criteria, follow the links to the Reference Manual.

## **LMS Setup of Modules**

Accessibility Criteria	Yes	No	Unsure	NA
<b>2.1</b> On the course site in the learning management system				
(LMS), are course components clearly identified throughout				
all sections?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				
<b>2.2</b> Do the titles of the course module pages in the LMS clearly				
and concisely describe their purpose?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				
2.3 Are the course components organized consistently				
throughout the course website in the LMS?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				
<b>2.4</b> Are LMS tools used for their <b>intended purpose</b> (e.g., content				
is housed in content modules not in announcements or				
discussion forums)?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				
2.5 Is the course organized in a way that aligns with how				
students progress through the course (e.g., weekly				
modules)?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				
2.6 Are course materials housed in your LMS (rather than sent				
to students via email or housed in a personal website)?				
See Reference Manual: <u>Criteria 2.1-2.6</u>				

## **LMS Setup of Assessments**

Accessibility Criteria	Yes	No	Unsure	NA
2.7 Are the assessment submission instructions and processes				
clear, and presented consistently throughout the course?				
See Reference Manual: <u>Criteria 2.7-2.9</u>				
2.8 Are assessment settings in LMS tools (e.g., dropboxes)				
selected to <b>reduce errors</b> ?				
See Reference Manual: <u>Criteria 2.7-2.9</u>				
<b>2.9</b> Do students who make a submission error have the				
opportunity to reverse or fix their error?				
See Reference Manual: <u>Criteria 2.7-2.9</u>				

#### **Section 3: Course Materials**

Section 3 criteria pertain to course materials and technologies used in classrooms, labs, studios, off-campus learning environments, and virtual learning spaces (synchronous and asynchronous). To learn more about the criteria, follow the links to the Reference Manual.

## **Course Content Created by the Instructor (e.g., lecture slides)**

Accessibility Criteria	Yes	No	Unsure	NA
<b>3.1</b> Are idioms, jargon, abbreviations, and acronyms <b>defined</b> the				
first time they are used?				
See Reference Manual: <u>Criteria 3.1</u>				
<b>3.2</b> Are learning materials produced in an accessible format?				
See Reference Manual: <u>Criteria 3.2-3.4</u>				
3.3 Are instructor-created multimedia materials available in				
more than one format (e.g., a video includes closed				
captions)?				
See Reference Manual: <u>Criteria 3.2-3.4</u>				
3.4 Are PDFs accessible?				
See Reference Manual: Criteria 3.2-3.4				

## **Course Content That Is Sourced (e.g., Textbooks)**

Accessibility Criteria	Yes	No	Unsure	NA
<b>3.5</b> Are sourced course materials available in more than one				
format (e.g., hard copy, electronic copy, etc.)?				
See Reference Manual: <u>Criteria 3.5-3.7</u>				
<b>3.6</b> If sourced materials (including PDFs) are not accessible, can				
your library or accessible learning services convert the				
materials to an accessible format, in compliance with the				
Copyright Act of Canada and other relevant legislation?				
See Reference Manual: <u>Criteria 3.5-3.7</u>				
3.7 Can an alternate format be created (by the library or				
accessible learning services) within a reasonable				
timeframe?				
See Reference Manual: Criteria 3.5-3.7				

## **Assessments and Learning Activities**

Accessibility Criteria	Yes	No	Unsure	NA
<b>3.8</b> Are assessments (including multimedia assessments) created				
by the instructor/teaching team produced and available in an				
accessible format that can be converted to another format if				
required?				
See Reference Manual: <u>Criteria 3.8-3.11</u>				
<b>3.9</b> Is <b>feedback</b> on assessments provided in an accessible format				
(e.g., typed rather than hand-written comments)?				
See Reference Manual: <u>Criteria 3.8-3.11</u>				
<b>3.10</b> Are alternatives available for course assessments that are				
not accessible?				
See Reference Manual: <u>Criteria 3.8-3.11</u>				
<b>3.11</b> Are alternatives available for sourced multimedia				
assessments that are not accessible?				
See Reference Manual: <u>Criteria 3.8-3.11</u>				

## **Educational Technologies**

Accessibility Criteria	Yes	No	Unsure	NA
<b>3.12</b> Are educational technologies (e.g., peer review tools, etc.)				
accessible?				
See Reference Manual: Criteria 3.12				
3.13 Are all students given time to learn and practise				
educational technologies (e.g., online quiz, etc.) before				
having to use them in learning activities, assessments,				
including off-campus experiential learning activities?				
See Reference Manual: <u>Criteria 3.13</u>				
3.14 Are students with disabilities given time to learn and				
practise the accessibility features (e.g., shortcut keys) of				
educational technologies before having to use them in				
learning activities or assessments?				
See Reference Manual: <u>Criteria 3.14</u>				

#### **Section 4: Communication Barriers**

Section 4 criteria pertain to barriers related to communication, disruptions, and academic accommodations. To learn more about the criteria, follow the links to the Reference Manual.

Accessibility Criteria	Yes	No	Unsure	NA
<b>4.1</b> During the term, are students offered a variety of ways to				
communicate with the instructor and/or teaching team (e.g.,				
in-person, telephone, virtual, email)?				
See Reference Manual: <u>Criteria 4.1</u>				
<b>4.2</b> If new technology is introduced after the start of term, is				
class input sought through a variety of options, including				
anonymous feedback?				
See Reference Manual: <u>Criteria 4.2</u>				
<b>4.3</b> Does the course outline or course homepage in the learning				
management system let students know where they can find				
out about temporary barriers and disruptions (e.g., building				
closure)?				
See Reference Manual: <u>Criteria 4.3</u>				
4.4 If any course-related changes or disruptions occur during				
the term (e.g., cancelled office hours), is notice of the change				
given to all students as far in advance as possible?				
See Reference Manual: <u>Criteria 4.4</u>				
<b>4.5</b> If refusing an accommodation request, do the reasons for				
refusal align with the Ontario Human Rights Commission's				
Duty to Accommodate?				
See Reference Manual: <u>Criteria 4.5</u>				

## **Section 5: Physical Learning Space Barriers**

Section 5 criteria pertain to barriers in physical learning spaces that instructors are likely to have some control over. To learn more about the criteria, follow the links to the Reference Manual.

Accessibility Criteria	Yes	No	Unsure	NA
<b>5.1</b> Is accessibility considered and prioritized in <b>physical learning</b>				
spaces where possible (e.g., instructor's office)				
See Reference Manual: <u>Criteria 5.1-5.2</u>				
<b>5.2</b> When selecting <b>off-campus environments</b> for course-related				
experiential learning, is accessibility considered and				
prioritized?				
See Reference Manual: <u>Criteria 5.1-5.2</u>				